



**\*\*\*Account Service Team for The State of Colorado \*\*\***

**Holly Ferguson – Dedicated Account Services Representative**

**800-525-7521 x931695 Fax: 303-824-3089**

**Email: [Holly.Ferguson@avisbudget.com](mailto:Holly.Ferguson@avisbudget.com)**

**Hours: Monday-Friday 9:30 am-6:00 pm CST**

- \* Wizard profile modifications
- \* Wizard lists/Preferred enrollment lists
- \* Reservation problems, special reservations
- \* Billing questions
- \* Customer service issues
- \* Inquiries about rates and insurance in agreement

Department	Avis	Budget
US Reservations	800-331-2212	800-527-0700
International Reservations	800-331-1084	800-472-3325
Prestige Reservations	800-651-2847	800-314-3932
Mini Lease Department	800-524-9000	800-358-2338
Group Desk (5 or more vehicles)	800-525-7537	866-371-4976
Avis Claims	866-446-8376	800-551-5998



- **Specialty Sales Department**

**Long Term Rentals:**      Rentals of 59 days to 11 months

**Avis Mini-Lease - Budget-by-the-Month:** Hours: Monday-Friday 7:30 am-6:00 pm CST [Minilease@avisbudget.com](mailto:Minilease@avisbudget.com)

**Group Meetings:**      Groups for five or more vehicles

**Avis – Budget** Hours: Monday-Friday 7:30 am-6:00 pm CST [abgmeetings@avisbudget.com](mailto:abgmeetings@avisbudget.com)

- **Claims:** All claims and/or insurance related questions regarding Avis vehicle collisions and accidents from customers, insurance carriers and/or third parties should be referred to the claim number listed below. Hours: 9:30am – 6pm CST Avis 866-336-8376 Budget 800-551-5998.