



AVIS Car Rental

AWD# A514100



- ✓ ***Customer Service***
- ✓ ***Rental Rates***
- ✓ ***Premier Service***
- ✓ ***Insurance***
- ✓ ***International Insurance***
- ✓ ***Vehicle Options***
- ✓ ***Avis e-Toll™***
- ✓ ***Credit Card on File***



COLORADO

Division of Finance & Procurement

Department of Personnel
& Administration

PROCUREMENTColorado

The Programs of the State Purchasing Office

1525 Sherman Street

Denver, CO 80203

(303) 866 – 6100

www.colorado.gov/spo



CUSTOMER SERVICE CONTACT INFORMATION

Holly Ferguson
Dedicated Avis Account Service Representative
PO Box 690360
4500 South 129th East Avenue
Tulsa, OK 74136
Phone: 1-800-525-7521 ext 31695
Fax: 1-918-621-4820
E-mail: Holly.ferguson@avis.com
Web: www.avis.com

Register for **AVIS** Preferred Service - Speed Renting Made Easy!



State of Colorado
Avis Corporate Rates
Avis Worldwide Discount #
A514100

Avis Car Rental Base Rates [No franchisees/Corporate Locations ONLY!]
 Daily Rates: U.S/Puerto Rico/District of Columbia/Canada

| Car class | Daily Rate | Weekly Rate | Monthly Rate | Canada |
|-------------------------|---------------------|---------------------|----------------------|------------------------|
| Compact | \$36.25 | \$181.25 | \$725 | \$41.00 CAD |
| Midsize | \$37.25 | \$186.25 | \$745 | \$43.00 CAD |
| Full-size | \$38.25 | \$191.25 | \$765 | \$45.00 CAD |
| Mini Van | \$64.00 | \$320.00 | \$1280.00 | \$47.00 CAD |
| SUV | \$64.00 | \$320.00 | \$1280.00 | n/a |
| Premium | \$54.50 | \$272.50 | \$1090.00 | n/a |
| 12 Passenger Van | \$109.00 | \$545.00 | \$2180.00 | n/a |

Additional per day surcharges: US/Puerto Rico/District of Columbia/Canada

- \$3 NY State (Except NY Pool) Illinois (Except Chicago) Atlanta, Detroit, Puerto Rico
- \$5 Alaska, Montreal, Toronto, Calgary
- \$6 Chicago, Philadelphia
- \$8 Boston
- \$10 NY metro
- \$15 Newark
- \$20 NY LGA, NY JFK, Manhattan

Rates include full Loss Damage Waiver which covers all loss to the Avis vehicle and Enhanced Liability coverage Provided that the terms and conditions of the applicable rental agreement are not violated, for rentals utilizing the State of Colorado AWD # A514100 at participating Avis locations in the 48 contiguous states and the District of Columbia and rented for "business purposes.

International rates inclusive of insurance are part of the State of Colorado Avis program. To ensure your Avis International rental is inclusive of insurance; the State's Avis AWD# A514100 must be in the reservation & the reservation must be booked on the corporate rate, not a promotional rate. Best Practice is to confirm the inclusion of insurance at time of booking.



Premier Service

To ensure the best rental experience please enroll in the Avis Preferred service by clicking and following the prompts on the below link.

AVIS Preferred

- Complete the online enrollment by clicking the logo above which includes the State of Colorado **AWD# A514100**.
- Click to Enroll/Update, select "I do not have a wizard number," accept terms and conditions, and enter your personal information and credit card.
- Avis will immediately return a Preferred wizard number to you via email. Utilize this newly assigned number on all future reservations.
- When you arrive at Avis, skip the lines and the paperwork and go straight to your car at over 3,000 locations worldwide.
- At many locations your name and space number will be on our lighted board upon arrival. Our courtesy bus will drop you off by one of our newest cars, or you'll find it in a convenient parking space.





Auto Rental Insurance

The Corporate Rate includes \$300,000 Liability Insurance for the Awarded Locations included in the BOA. In addition, using the discount code **A514100** provides **FREE** CDW Insurance, which covers any damage to the rental vehicle.

Special International Rates

Contractor (Avis) offers the State of Colorado the Corporate International Program, which **ONLY** includes Collision/Loss Damage Waiver (CDW or LDW) and Theft Protection (TP) automatically with the use of the Discount Code: **A514100** for each rental. The rates are updated annually. The rates are discounted rates and vary by country.

AVIS DOES NOT PROVIDE LIABILITY COVERAGE FOR INTERNATIONAL RENTALS





Classification of Vehicles

| Class of Vehicle | Model |
|-------------------------|-----------------------------------|
| Economy | Chevrolet Aveo or similar. |
| Compact | Chevrolet Cobalt or similar. |
| Mid-size | Pontiac G6 or similar. |
| Full-size | Chevrolet Impala or similar. |
| Minivan | Chevrolet Uplander or similar. |
| 4x4's | Chevrolet Trailblazer or similar. |

Why does it say "or similar" next to my car selection? Can't I reserve a specific car make and model? Once you're behind the wheel of your rental car, we want you to thoroughly enjoy your driving experience. So, if you decide to keep your car for a few more days, that's no problem at all! Because Avis offers each customer this same flexibility, please understand that we can't guarantee a specific make, model or color since some of our customers undoubtedly will decide to keep their cars longer than they originally planned.

However, we can promise that, if you reserve in the mid-size car class, for example, we'll have an mid-size car available for you - and if we don't we'll upgrade you to a larger vehicle at no extra charge. Upon arrival, you may advise the counter representative of your make and model preference within your car class and, if possible, we will be happy to accommodate your request.



AVOID LONG TOLL LINES WITH Avis e-Toll™

What is Avis e-Toll™?

Avis e-Toll™ is our company's electronic toll collection program which makes road travel more convenient! Avis e-Toll™ eliminates the need for travelers to carry change or wait in long cash payment lines at toll plazas and allows Avis renters to zip through electronic toll payment lanes. Avis eToll™ is offered in the Northeast United States (from Maine to Virginia), Florida, Colorado, the metropolitan Houston area, Chicago areas and Puerto Rico. Instead of waiting in long toll lines, you can pay your toll electronically by driving through a designated toll lane.

How does Avis e-Toll™ work?

Houston Area

In the Houston metropolitan area customers automatically opt in the use Avis e-Toll™ when they use the EZ TAG (non-gated) lanes in Houston. When a renter utilizes these video based toll lanes, the toll system identifies the car and charges the posted toll plus a daily service fee to the Renter's credit card. There is no charge for Avis e-Toll™ unless you use it.

State of Florida

In the state of Florida the renter has the option of using Sun-Pass Only and E-Pass Only express video lanes without stopping. When a renter utilizes these video based toll lanes, the toll system identifies the car and charges the posted toll plus a daily service fee to the Renter's credit card. There is no charge for Avis e-Toll™ unless you use it.

State of Colorado

In Colorado customers automatically opt in the use Avis e-Toll™ when they use the Express Toll video lanes in Colorado. When a renter utilizes these lanes, the toll system identifies the car and charges the posted toll plus a daily service fee to the Renter's credit card. There is no charge for Avis e-Toll™ unless you use it.

Northeast (Maine to Virginia/Chicago Areas and Puerto Rico)

When you come to a toll booth, simply drive through an designated EZ Pass (Northeast) or I-Pass (Chicago) AutoExpresso (Puerto Rico) transponder based lane and your credit card will be charged the regular toll amount plus a daily service fee. There is no charge for Avis e-Toll™ unless you use it.

How do I use Avis e-Toll™

Houston Area

The rental vehicle license plate is linked to your rental agreement. Cameras capture images of the Rental vehicles license plate. Your credit card will be charged for the posted toll price plus a \$2.50 per day service charge. No charge unless you use it.

State of Florida

The rental vehicle license plate is linked to your rental agreement. Cameras capture images of the Rental vehicles license plate. You credit card will be charged for the posted toll price plus a \$2.50 per day service fee. There is no charge for Avis e-Toll™

State of Colorado

Customers automatically opt in to use Avis e-Toll™ when they use the Express toll lanes. The rental vehicle license plate is linked to your rental agreement. Cameras capture images of the Rental vehicles license plate. Your credit card will be charged for the posted toll price plus a \$2.50 per day service charge. No charge unless you use it.

Northeast (Maine to Virginia/Chicago Area and Puerto Rico)

All you have to do is slide open transponder box located on the windshield and leave it open for the duration of your rental. Simply drive through an designated EZ Pass (Northeast) or I-Pass (Chicago) based lane and your credit card will be charged the regular toll amount plus a daily service fee. No charge unless you use it.



How much does Avis e-Toll™ cost?

Customers will be charged the posted cash toll rate, plus a daily service fee of **\$2.50** per rental day. If the renter uses the designated toll lanes at least once during their rental, the renter will be charged **\$2.50** for everyday of their rental with a maximum charge of **\$10.00** per week.

How do I get a receipt? How do I view my charges and Avis e-toll™ activity online?

Houston Area

Customers can access a receipt online and view their toll activity at www.platepass.com\AVIS. Renter will need rental agreement number along with the ending date of the rental in order to access a receipt. On the home page click on the link in the middle tile called Print Your Receipt. On the next page click on the drop down and select Avis as the Rental Car Company, input your Rental Agreement Number and Rental Return Date. Your receipt will now be displayed. Alternatively, it can be mailed approximately 2 weeks after the Rental Car is returned by calling 1-877-411-4300.

State of Florida

Customers can access a receipt online and view their toll activity at www.platepass.com\AVIS. Renter will need rental agreement number along with the ending date of the rental in order to access the receipt. On the homepage click on the link in the middle tile called Print Your Receipt. On the next page click on the drop down and select Avis as the Rental Car Company, input your Rental Agreement Number and Rental Return Date. Your receipt will now be displayed. Alternatively, it can be mailed approximately 2 weeks after the Rental Car is returned by calling 1-877-411-4300.

State of Colorado

Customers can access a receipt online and view their toll activity at www.platepass.com\AVIS. You will need rental agreement number along with the ending date of the rental in order to access the receipt. Click on the drop down and select Avis as the Rental Car Company, input your Rental Agreement Number and Rental Return Date. Your receipt will now be displayed. Alternatively, it can be mailed approximately 2 weeks after the Rental Car is returned by calling 1-877-411-4300.

Northeast (Maine to Virginia/Chicago Areas and Puerto Rico)

Customers can access a receipt online and view their toll activity at www.htalc.com. Click on Receipt Request on the home page. Renter has (2) options in looking up a rental receipt: by Credit Card Number or Rental Agreement. Please allow 4 business days from the rental end date to have your receipt posted to the website. If a renter has been charged on their credit card and a receipt does not appear, please call 1-800-482-0159.

How do I pay for this?

Your credit card on file with the rental agreement will be charged. Toll charges will be applied after the rental car is returned.

Why I am being charged a \$2.50 per rental day daily use fee?

The fee pays for the convenience of the program.

How is the daily administrative fee charged and calculated?

For each rental day (24 hour period) that a designated toll lane is used. The \$2.50 service fee is applied to each contracted rental day, up to \$10.00 per rental week, once you utilize Avis e-Toll. The \$2.50 per day administrative fee per day is consistent throughout the rental, it does not matter how many times tolls are incurred.



Why should I be interested in Avis e-toll?

Speed and convenience. When you utilize Avis e-toll you don't need to wait in long lines to pay cash so you can get where you are going faster. You will also save on overall gas usage.

How do I sign up for Avis e-toll™

Houston Area

Every rental car is Avis e-toll ready. No pre-enrollment or sign up is required. No extra paperwork is required and customers do not have to stop at the Avis counter if they want to utilize Avis e-toll. If a customer travels on the Houston Area Toll Roads (HCTRA) when driving the renter has the option of using the EZ TAG non-gated, express lanes without stopping. If the renter decides to use the express lane, he/she will be charged an administrative fee of \$2.50 per day for the length of the rental, plus toll charges.

State of Florida

Every rental car is Avis e-toll ready. No pre-enrollment or sign up is required. No extra paperwork is required and customers do not have to stop at the Avis counter if they want to utilize Avis e-toll. When driving an Avis vehicle, the renter has the option of using the Sun-Pass only and E-Pass only express lanes without stopping. If the renter decides to use the express lane, he/she will be charged an administrative fee of \$2.50 per day for the length of the rental, plus toll charges.

State of Colorado

Every rental car is Avis e-toll ready. No pre-enrollment or sign up is required. No extra paperwork is required and customers do not have to stop at the Avis counter if they want to utilize Avis e-toll. When driving an Avis vehicle, renters automatically opt in to using Avis e-toll when they use any of the lanes on the E-470 or the Northwest Parkway or I-25 Express toll lanes in Colorado. The renter will be charged an administrative fee of \$2.50 per day for the length of rental, plus toll charges.

Northeast (Maine to Virginia/Chicago Areas and Puerto Rico)

Majority of vehicles are equipped with Toll transponders. Customers who wish to rent a vehicle with a toll transponder should request a vehicle at the time of reservation or at the rental counter. When driving an Avis vehicle, renters will opt in to using Avis e-toll when they slide open the transponder box and expose the actual transponder when traveling thru the Northeast United States (Maine to Virginia). Avis e-toll can also be utilized in the Chicago areas and Puerto Rico. A renter will activate Avis e-toll when they drive through a designated (EZ-Pass-Northeast) (I-Pass-Chicago Area) or (AutoExpreso-Puerto Rico).





COLORADO
Division of Finance & Procurement
Department of Personnel
& Administration

PROCUREMENTColorado

The Programs of the State Purchasing Office
1525 Sherman Street
Denver, CO 80203
(303) 866 – 6100
www.colorado.gov/spo